

The Tribune Process Management Health Check benchmarks the quality and strength of any organisations Processes. It is the basis of a strong platform for driving Quality and Continuous Improvement also acting as a Road Map and mechanism for skills development and regular review.

Operational Advantages

- Analysis of end to end processes
- Skilled expertise evaluates the capability to create strong process
- Availability of boilerplate processes for generic situations
- Expert hands on development to create top quality process skills
- Routine independent re-assessments of skill development and application progress
- Flexible skilled resources to complement in house effort whenever justified
- Regular consultancy input and recommendations to achieve best in class for Process

Why it works

- Addresses critical factors
- Protects against indifferent processes
- Directs attention to core processes
- Reduces waste and efficiency
- Establishes root causes of quality issues

How it works

It delivers an initial 5-day programme encompassing:

- Process Assessment
- Roll out programme management
- Continuous Improvement guidelines & tools
- Follow on audit

Identifies the Need For:

- Product training
- Business Process Management (BPM) Workshops
- Routine Audits

Steps Involved:

1. Qualified process consultant reviews typical core processes to 2 levels of decomposition
2. Management report provided of the status and strength of the Core processes, using Red, Amber, Green method to display current situation.
3. Roll out programme including:-
 - IT Desktop application
 - Process Improvement roll out
4. Provides Continuous Improvement guidelines & tools to support process improvement.
5. Recommendations on Workshops required leading to, for example Six Sigma, ISO, ITIL, FSA, Basle II